

License Manager Product type: pCon.planner PRO

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1 Activation of a license

To activate a license, open the Safenet License Manager. There are two different ways to open the Safenet License Manager.

In pCon.planner, go to Help/License.

File	Start	Edit	Articles	Presentation	View	easyOFML Creator	Help
Feedback	3 Help	Pegistratio	on System Info	Updates	License	About pCon.planner	

Open Windows Start and select License Manager or after opening the Windows menu enter in the search bar the search term License manager.

In the Safenet License Manager menu, the license key can be easily entered.

asternGraphics Safe	enet License Man	ager		
Velcome to the EasternGra	ohics license activation a	ind management tool.		
Activate		Canal Transfer		
Enter and activate a	license key	Start licens	e transfer wizard	
ist of available licenses:				Ð
Product	ID	Туре	Expiration Date	^
pCon.planner Pro	128098771151	Perpetual		- 6
pCon.planner Acoustics Plugin	128098771151	Perpetual	12	
X3G-easyOFML Creator	128098771151	Perpetual	12 m	
X3G-Plugin SDK	128098771151	Perpetual		>
Update License	2	Adminis	tration	
Select and apply lic	ense file	Open licen	se administration center	
Collect License	Information	Settings		
Construction in Construction	ation file	Edit progra	m settings	



Click on the Activate button and enter the license key. The license will be unlocked. The activated license can now be seen in the list of available licenses

1.1 Error message (H004)

It is possible that after entering the license key an error message appears. The license key has not been entered correctly. Re-enter the code. Possibly manually without copy/paste. Make sure there is no space between them.





2 License Transfer

If you want to transfer a license from one computer to another computer, for example after the purchase of a new computer, you can do this yourself via the Safenet License Manager via *Transfer*: Start license transfer wizard.



NOTE: It should be noted that at least one EasternGraphics program that uses the License Manager must already be installed on the new system before licenses can be transferred. It is also necessary for the source system still to be functioning. If you no longer have your old system, please contact your distributor.

New licenses (created since 04/11/2014) are transferable. Licenses that were created before that date can be updated and will afterwards be transferable, too. Please get in touch with our license department: licensing(at)easterngraphics.com.

Product		ID	Туре	Expiration Date	
p	Con.planner Pro	831157454736	Perpetual	-	
p(A	Con.planner coustics Plugin	831157454736	Perpetual	107	Ħ
🥩 p0	Con.planner Pro	538815511814430661	Perpetual	2 7 5	

Transferable licenses can be identified by the icon which is framed in red on the foregoing screenshot



With the Transfer Wizard you can step-by-step change the corresponding license from the old to the new system. Follow the steps below:

- 1. Save Information file (on the new system) of the pCon.planner Pro trial version.
- 2. Load Information File (on the old system), read file from recipient system.
- 3. Select license to transfer (on the old system here you can select the license file.
- 4. Create License (on the old system), create file to be sent to recipient system. For example, you can sent the file by email to the other system, or place it on the network.
- 5. Update License (on the new system) select and apply license file.

New system	Old system	
CLicense Transfer Wizard Actions on RECIPIENT system Step 1: Create recipient information Save Information File Create file to be sent to source system	Actions on SOURCE system Step 2: Read recipient information Load Information File Read file from recipient system	
	Step 3: Select license to transfer No transferable licenses found	
Step 5: Apply license	Step 4: Create license	
Update License Select and apply license file	Save License File Create file to be sent to recipient system	

NOTE: the current license will no longer work on the (old) computer when this operation has been performed The license transfer is now complete and transferred from the old to the new system.



2.1 Updating your license failed. Cloned HASP SL secure storage detected.

It is possible that while transferring the license you will see the above error message after placing the license file on the new system at Update License. This means that you have selected the wrong license file. To fix this, put the h2r file back on the old computer and do the license transfer correctly.

	licence failed
Cloned HASP S	SL secure storage detected
-	
	OK

3 C2V file saving, deactivation of licenses or update a license that has been created before 04/11/2014).

You want to deactivate your pCon.planner Pro license for updates. In the Safenet License Manager select the correct license and click on *Collect License Information*. Save the *.c2v file, and send this file to: info@easterngraphics.nl

	 Start license 	e transfer wizard	
ID	Туре	Expiration Date	
1013382127818946724	Expiration	12-4-2019	
Show fur	ther licenses		
1053142308096349755	Trial	8-9-2018	
128098771151	Perpetual		
e	Administ	ration	
	ID 1013382127818946724 Show fur 1053142308096349755 128098771151 e	ID Type 1013382127818946724 Expiration Show further licenses 1053142308096349755 1053142308096349755 Trial 128098771151 Perpetual	

As soon as we receive this file, we will process them and send you a new license file which you can place in *Update License* in the License Manager.

If you have a license from before 11-04-2014, it cannot be transferred to another system. Should you wish to do so, then this license must first be updated so that it can be transferred to another system. transferred. You can do this by following the steps mentioned above.



4 Managing licenses

In the lower part of the Safenet License Manager are more options for managing your licenses.

- Update License button allows you to update your license when conditions have changed.
- Collect License Information allows you to create a file with your license data for our support department, for example.
- Administration button offers you extra license features such as delivering licenses and managing of network licenses.
- Settings button allows you to use a proxy when activating the license.

Update License Select and apply license file

Collect License Information Save license information file Administration Open license administration center

Settings Edit program settings

Legal remarks

EasternGraphics GmbH | Albert-Einstein-Straße 1 | 98693 Ilmenau | GERMANY

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